

Refund Policy

Effective Date: June 10, 2024

At Market Weaverz LLC, we strive to ensure your satisfaction with our products and services. Please read our Refund Policy carefully to understand your rights and obligations regarding refunds for digital products, services, and hard goods.

1. General Information

This Refund Policy applies to all purchases made through Market Weaverz LLC, whether digital products, services, or hard goods. By making a purchase, you agree to our Refund Policy.

2. Refund Policy for Hard Goods

Eligibility: To be eligible for a refund, the hard goods must be returned within 7 days of the purchase date.

Conditions: The item must be in its original condition, unused, and in the original packaging. A receipt or proof of purchase is required.

Process:

Contact our customer support at support@marketweaverz.com to initiate the return process.

Ship the item back to us at your expense.

Upon receipt and inspection of the returned item, we will notify you of the approval or rejection of your refund.

If approved, the refund will be processed, and a credit will automatically be applied to your original method of payment within a certain number of days.

3. Refund Policy for Digital Products and Services

Eligibility: Refund requests for digital products and services must be made within 5 days of the purchase date.

Conditions: Refunds for digital products and services are subject to the following conditions:

The product or service has significant defects or issues that prevent its intended use.

The product or service does not match the description provided at the time of purchase.

There has been a violation of the terms of service by Market Weaverz LLC.

Exclusions: Refunds will not be provided for:

Change of mind or personal dislike.

Issues caused by the user's failure to follow provided instructions or requirements.

Any digital product or service that has been accessed or downloaded by the user.

Nonuse of digital products and services. Refunds will not be provided for the nonuse or lack of utilization of purchased digital products and services.

Process:

Contact our customer support at info@marketweaverz.com with details of the issue and proof of purchase.

Our team will review the request and may require additional information or documentation.

Upon approval, the refund will be processed, and a credit will be applied to your original method

of payment within 10 business days.

4. Collection and Protection of Customer Information

Information Collection: We collect personal information necessary to process your orders and refunds, such as name, address, email, and payment information.

Data Protection: Your personal information is protected using industry-standard security measures. We do not share your information with third parties except as necessary to process your order or as required by law.

Privacy Policy: For more details on how we collect, use, and protect your personal information, please refer to our Privacy Policy.

5. Legal Requirements

This Refund Policy complies with all relevant legal requirements for refunds of digital products, services, and hard goods. If any provision of this policy is found to be unenforceable, the remaining provisions will remain in full force and effect.

6. Contact Us

If you have any questions or concerns about our Refund Policy, please contact us at:

Email: info@marketweaverz.com